



School District of Indian River County International Mail Order Program



How to Use the Elect RX International Mail Order Program

The **School District of Indian River County** is offering a great option for you to save money on certain **brand name** prescription drugs through the Elect Rx International Mail Order Program. This program is known as Personal Importation or PI. You can order your brand name drugs from Canada, New Zealand, Australia and England using the same bricks and mortar pharmacies that people in these countries use for their medications. Plan Members will have a **\$0 co-pay (Free!)** on these medications for their **first** fill. All subsequent refills through this program will only have a **\$0 co-pay**. Plan Members with FSA accounts cannot use the FSA account for reimbursement because of recent IRS rule changes. Here's how you can begin using the program.

1. On the back of this document is a list of brand name prescription drugs that are offered through the Elect Rx Personal Importation Program (PI). Review this list and see if any of the medications you are currently taking can be filled through the Personal Importation (PI) Program. We are constantly updating this list. Call Customer Service if you do not see your drug listed. You can order a 90-day supply of any brand name medication that is eligible for dispensing through this program.
2. Members can enroll by calling 1-(844) ElectRx. A Customer Service Representative will complete the enrollment process and order for you. You will be asked several questions related to your medical condition including any known allergies and a list of the prescription drugs you are currently taking. **You should have those prescription drugs with you when you make the call.**
3. Have your Physician prepare a prescription for a **90 day supply** with **3 refills** and FAX it to the Elect Rx Toll Free Number at 1-(844) 333-0700. Again you have no co-pay on the first 90 day fill and only \$10 dollars on all subsequent refills. You will receive an automated reminder notification of a pending renewal/refill on or around day 60 of the last 90-day supply shipped. Shipping takes 10-15 business days from the date of completed requirements (Faxed Rx from Physician and initial call to customer service from the member /employee). Tip: **Have a 30 day supply on hand to allow for plenty of delivery time.** Pharmacists are available via email at inquiries@myelectrx.com to answer any and all questions regarding your prescriptions. **Please use your personal email address rather than your Indian River County email address for all correspondence.**
4. If you use the **Internet** the process is even simpler. The dedicated link for the School District of Indian River County ' employee- members and retirees to activate an account on-line could be for example:

<https://my.globalrxmanage.com/customers/school-district-of-indian-river-county/sign-up>

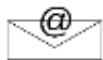


Elect Rx Customer Service: 1-(844) ElectRx

(Monday-Friday 9AM-9PM; Saturday-Sunday 9AM-4PM)



Elect Rx Physician Fax: 1-(844) 333-0700



Customer Service Email: inquiries@myelectrx.com

**Please view the Elect Rx familiarization and instruction video at
<https://vimeo.com/105646309>**